

**Mona I. Sarbu, MD**  
**Jon E. Ferguson, DO**  
3011 Ceres Avenue, Suite 100  
Chico, CA 95973

PATIENT FINANCIAL RESPONSIBILITY

Thank you for choosing Mona I. Sarbu, MD / Jon Ferguson DO for your health care needs. We wish to work with you to help preserve your health and treat any illness that may occur.

We have the following financial policies, which apply to all patients and are a condition of receiving services from Dr. Sarbu / Dr. Ferguson. Keeping with our policy of openness our terms of services are presented simply here.

Please note that any billing questions should be directed to our contracted billing service, Accucode Medical Billing at (530) 898-1201.

- 1) Co-payments and Deductibles are due at the time of service, other than for Medicare.
- 2) We will bill your insurance. It is your responsibility to make sure your doctor's office is informed of any insurance changes, change of address, telephone, etc
- 3) If your insurance does not pay within 60 days for any reason (other than Medicare lack of medical necessity) the full cost of services is your responsibility.
- 4) Bills are due on presentation. Payment can be made in the office or by mail.
- 5) Any unpaid patient bill, aging over 90 days may be assigned to a collection agency and may be noted on your credit score. Patients with bills in collection are likely to be asked to seek care elsewhere.
- 6) If you have financial difficulties, please contact the billing office at (530) 898-1201 to establish an acceptable payment plan.
- 7) You may be charged if you do not keep a scheduled appointment or cancel at short notice (less than 24 hours).
- 8) While our staff will try to assist you with billing problems, ultimately dealing with your insurer and understanding your coverage is the patient's responsibility. We participate with most insurers including Medicare and Medi-Cal.

I, \_\_\_\_\_, have read and understand the financial policy outlined above  
Please Print Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

Policy effective 01/01/08